**The big switch-off affects everyone. You need to be ready**

You might already have heard that the UK’s Public Switch Telephone Network (PSTN) is being switched off in December 2025.

This affects everyone.

The old, analogue PSTN can’t keep up with the demands of modern communication, so the switch to fully digital will mark a big step forward.

Put simply, everything will use the internet.

But it's not just our phone lines that will be affected by the PSTN switch-off. Any equipment that also uses PSTN will stop working too. That could be your alarm systems, cameras, fax machines (yes some are still in use!), even door entry systems and EPOS machines.

You may also need to update your broadband and some of your other hardware.

Of course, you'll still need phone lines for your business. That will mean switching to a digital technology, like a VoIP (Voice Over the Internet) phone system.

This might feel like another thing to add to your to-do list, but it actually comes with a lot of benefits.

Traditional phone lines no longer offer the call quality or reliability they once did.

Switching to internet phone systems brings benefits like better call quality, lower costs, better scalability, and more features that improve customer experience.

Digital phone systems also adapt better to modern ways of working. You can make or take calls in the office, at home or on the road – all with the same number.

What's more, digital phone lines will be supported by more devices, and boast improved security, keeping your business better protected from cyber attacks.

You have time. But not loads of time.

With the final switch-off due in December 2025, time is of the essence if you need to plan for a changes.

If you’d like any help or advice on the right digital phone systems for your business or upgrading any devices that currently run through PSTN, get in touch today.